



We are a mission-focused AI solutions company that helps payers, providers, and healthcare consumers make better decisions, faster. Our solutions drive affordability, elevate quality, and reduce burden by modernizing payer operations, preventing fraud before payment, and empowering beneficiaries with personalized digital health tools.

## OUR TEAM

### TECHNICAL DEPTH AND DELIVERY EXCELLENCE

USA InfoTech's executive team has decades of Federal Health IT leadership, including senior service within CMS and a track record of directing 100+ technical professionals on large-scale federal programs. As an SBA-certified 8(a), Minority Women-Owned Small Business, we combine small business agility with enterprise-grade delivery and AI-powered modernization to advance the integrity, efficiency, and outcomes of federal health programs and:

- ★ Reduce administrative burden
- ★ Empower beneficiaries, payers, and providers
- ★ Crush fraud, waste, and abuse

## HOW WE TRANSFORM HEALTHCARE

### ACCELERATING OUTCOMES WITH AGENTIC AI

- ✓ **Preventing fraud before payment** with real-time, AI-driven adjudication and program integrity analytics.
- ✓ **Modernizing payer operations, claims data pipelines, and FHIR-aligned interoperability** so patients, providers, and payers work from one source of truth.
- ✓ **Empowering beneficiaries and providers** with personalized digital health tools, agent-assist contact centers, and streamlined documentation.

## OUR DOMAINS

Medicare Part A, B, C, and D ★ Provider enrollment  
 Eligibility determinations ★ CMS innovation models  
 Federal Health Insurance Marketplace ★ Program integrity  
 Beneficiary digital experience ★ Contact center operations

## CERTIFICATIONS & CONTRACT VEHICLES

GSA MAS: #47QTCA22D006N



- ★ CMMI DEV & SVC ML3
- ★ ISO 9001:2015
- ★ ISO/IEC 27001:2022



## OUR TRACK RECORD

### 17+ FEDERAL HEALTH CONTRACTS SINCE 2008

- ★ CCIIO Marketplace Service Desk
- ★ CMMI Innovation Center Independent Testing Services
- ★ CMS Data Services Hub
- ★ CMS Enterprise Portal Services
- ★ OC Independent Quality Assurance
- ★ OHI/MAG Eligibility Appeals Operations Support
- ★ Medicaid Program Integrity Accelerator

## OUR SERVICES

### THE NEXT GENERATION OF MISSION DELIVERY

**Agentic Solutions** anchored in mission use cases, prototyped on approved CMS platforms, aligned to NIST AI RMF 1.0, and hardened with governance, evaluations, and human-in-the-loop guardrails. Agent eval harnesses, regression suites, and CI/CD-integrated quality gates provide in-built and automated testing and QA to monitor accuracy, safety, and production.

**Cloud-Native Engineering** for scalable, secure, and cost-effective solutions that optimize performance and efficiency for patients, providers, payers, and administrators. Our engineers hold AWS, Microsoft Azure, and Google Cloud certifications to deliver FedRAMP-compliant architecture.

**Cyber Security** and compliance to protect CMS missions across the NIST RMF lifecycle. We align deliverables to FISMA, FedRAMP, and CMS ARS, embedding security and audit-readiness directly into development, cloud, and AI workflows.

**Data Science** drives informed decisions from administrative, medical, and quality data. Our predictive modeling, graph analytics, and explainable AI for operational and fraud analytics transform data into actionable insights to mitigate risk and strengthen outcomes.

**Contact Center Operations** reduce administrative burden and customer support waiting times to optimize provider, health payer, and beneficiary experiences. We deliver scalable solutions for cost-effective and adaptable support.

## BUSINESS INFORMATION

**SAM UEI:** Z8KHFKXFCMZ1 ★ **CAGE CODE:** 6X1D3

**NAICS Codes:** 541511, 541512, 541513, 541519, 541611, 541618, 541690, 541990